



Welcome

Congratulations on your investment in K9Grass® by ForeverLawn®. We are excited to have you as a part of the ForeverLawn K9Grass family. As you know, K9Grass is the artificial grass made specifically for dogs, and is the premier surfacing product for dogs everywhere.

We want to make sure that your experience with K9Grass is as enjoyable and successful as possible. Defining and following specific maintenance guidelines for your unique situation is important. To help you get there, this document provides general maintenance guidelines with common thresholds. Please contact your ForeverLawn dealer to find out how best to tailor them for you.

Success with artificial grass in pet applications comes down to **three simple steps:**

1. Choose the best product (which you have already found in K9Grass by ForeverLawn).
2. Ensure that the product is correctly installed. This is best achieved by our professional installation team.
3. Properly care for your K9Grass. Refer to the general guidelines provided below, and tailor them to fit your specific needs as determined by you and your ForeverLawn dealer.

Proper K9Grass Maintenance

Remove large debris regularly and solid waste immediately.

Debris such as leaves and sticks should be removed regularly. Leaf rakes and blowers are great tools to accomplish this.

Solid pet waste is easy to locate and should be removed frequently (immediately if possible—the sooner the better). The more dogs there are, the more important this is. If the solid waste is messy, pick up all that you can, rinse with a hose, and treat with a bacterial enzyme. **DO NOT RINSE SOLID WASTE INTO THE GRASS.**

Use a bacterial enzyme cleaner (odor eliminator with live bacteria).

It is advisable to have a spray bottle filled with premixed bacterial enzyme to treat the spot where the waste was removed. We recommend Got Pee Odor Eliminator, which can be purchased through your ForeverLawn dealer. The product is a concentrate so it can be easily diluted for use in hand-held spray bottle.

Broad spraying of a bacterial enzyme should be done regularly. A hose attachment is available for purchase from your ForeverLawn dealer and is recommended. Early evening is a good time to treat outdoor areas. Indoor K9Grass typically requires an application of once per day at a minimum. The purpose of these treatments is to break down residual waste (urine and feces) which, if not addressed, can be the source of odor or unclean conditions. The longer the bacterial enzyme is left on the grass, the better it works.

Got Pee Odor Eliminator, specially designed containing live bacteria, is safe for use with dogs. If another brand is used, we recommend that you consult with the manufacturer to confirm that it is safe to use with dogs. The product activates and continues to work as long as there is moisture and pet waste present. In lieu of a hose applicator, rinse well with a hose and mist grass with a premixed spray (6 - 8 ounces per gallon applied with a pump sprayer).

Frequency of treatment will be dependent on the size of the area, number of dogs, climate, use, and design of installation. Consult your ForeverLawn dealer for specific guidelines. General guidelines are to apply bacterial enzymes on a regular interval preemptively heading off odors (you will need to find the frequency that works for you). Reactively, it can be applied any time there is an odor. A good place to begin for common outdoor use is to start weekly then increase or decrease based on results.



Remove small debris with vacuums and extraction equipment.

It is important to remove hair and smaller debris to keep the K9Grass performing at its best. This can be accomplished by running a vacuum when the grass is dry (with a rotating brush and strong suction) to groom, agitate, and remove debris. For installations under 1,500 square feet, a household vacuum can be used. Larger areas may require a commercial vacuum or a power broom (consult your ForeverLawn dealer). Frequency is dependent on size, number of dogs, and how the area is used. Removing this debris keeps the grass looking good and prevents urine, hair, and waste from slowing drainage and holding unwanted waste.

Outdoor area: A common place to start for an area of typical size and use is to vacuum hair and small debris once a month. Remember, this is a starting point and will likely need to be adjusted by monitoring the amount of debris and hair coming out. High-use outdoor areas may require weekly vacuuming. A shop vac can be used around the perimeter (fence and walls).

Indoor area: A common place to start for an indoor area of typical size and use is to begin by extracting and vacuuming every other day. A commercial-grade carpet extractor may be preferred for indoor use as it can be run when the grass is wet, pulling out hair and debris while also removing residual water. This is a starting point and will likely need to be adjusted by monitoring the amount of debris and hair coming out. It is very common for daily vacuuming and extraction to be required for indoor areas. A shop vac can be used around the perimeter (fence and walls).

Additional Notes

- Rinsing the grass between cleanings is advisable if you do not have regular rain.
- If you have a sick dog, clean and sanitize the area by removing the bulk matter, apply Got Pee Odor Eliminator bacterial product to that area. Allow the bacterial action to consume and liquify blood, urine, feces, and vomit. Then rinse or extract the area clean with water to flush away contaminants. Got Pee Odor Eliminator cleans and deodorizes K9Grass with every application.
- If you have a flushing system, it is designed to dilute urine and move it to the drain. Consult your ForeverLawn dealer regarding frequency and duration.

Maintenance Products Available from your ForeverLawn Dealer

Got Pee Odor Eliminator is a highly concentrated product (mixes 20:1) that comes in a variety of sizes (quart, gallon, 5 gallon, 33 & 55 gallon drums). Contact your ForeverLawn dealer to request a sample or place an order. If your ForeverLawn Dealer is unable to fulfill your order, you may also order products from the ForeverLawn home office by calling 866.992.7876.

We are happy to have you as part of the ForeverLawn family! Please do not hesitate to call your ForeverLawn K9Grass dealer with maintenance questions or concerns. We are glad to assist you.

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ODOR ELIMINATOR



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